

# Emory 2022 Community Feedback Survey



EMORY

Police Department

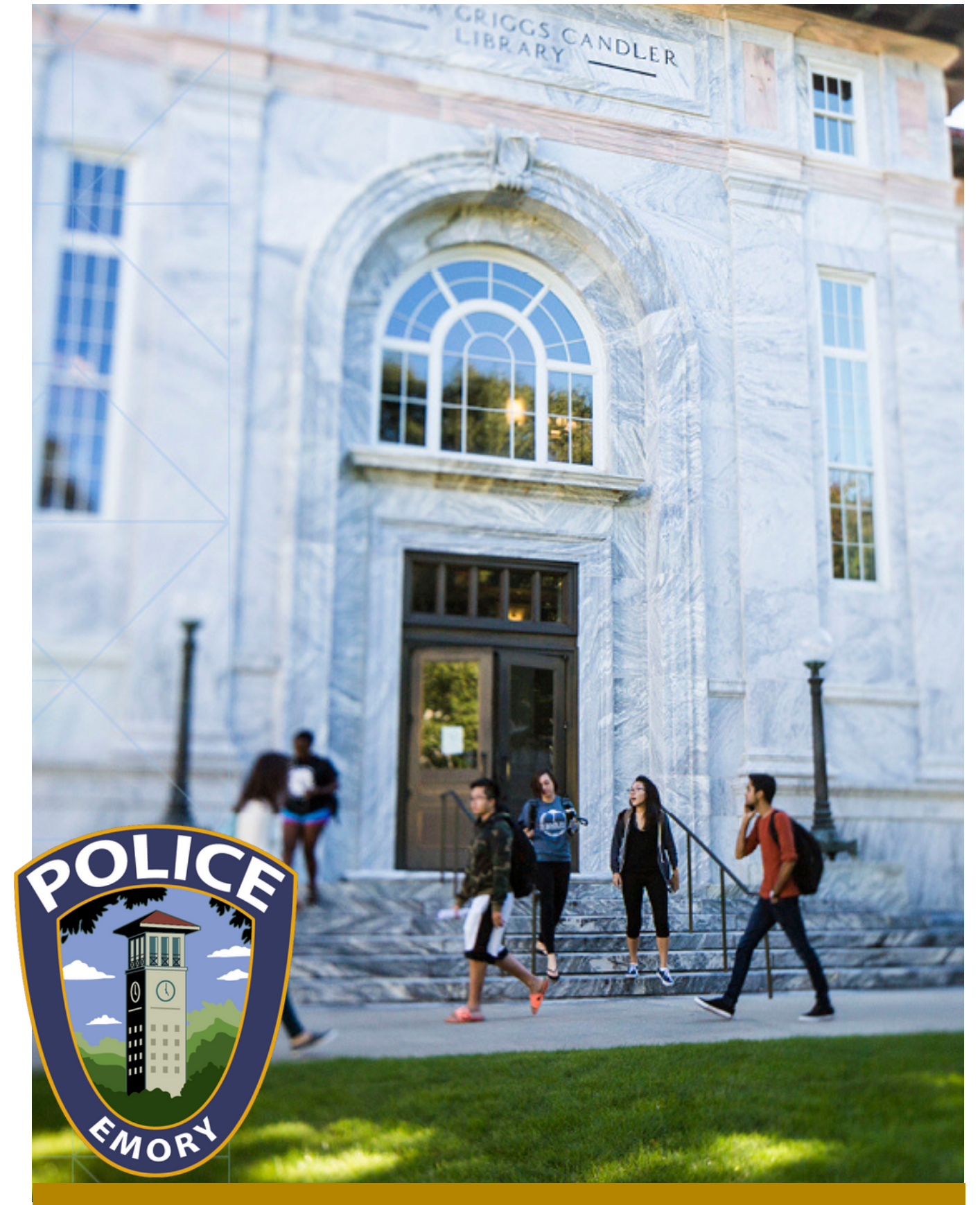


## CARING FOR OUR COMMUNITY

EPD is committed to fostering a safe and inclusive campus for all. This report recaps community feedback in our annual survey of Emory students, faculty and staff. Survey results shape our path forward.

## OUR MISSION

EPD is committed to providing professional police services in partnership with the community we serve.



**Call us 24/7:** 404-727-6111 | **Questions?** Email [Police@emory.edu](mailto:Police@emory.edu) | **Anonymous Tip?:** 404-727-8477



# Survey Summary

- When interacting with EPD officers, 95 percent of respondents say they were treated with respect, mirroring 2019 feedback.
- Our community's top three safety concerns involve cars not yielding to pedestrians, speeding cars, bicycles riding against traffic and inadequate campus/street lighting (tie).



*"Every interaction with any member of the community is built on a commitment to transparency, respect, trustworthiness, and providing an opportunity for your voice to be heard. We welcome your continued feedback on how we can improve."*

**-- EPD Chief Cheryl D. Elliott**

# ABOUT THE SURVEY

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## AUDIENCE

The Office of Institutional Research distributes the survey to students, faculty and staff. This year, 12% of the population responded, compared to 16% in 2019.

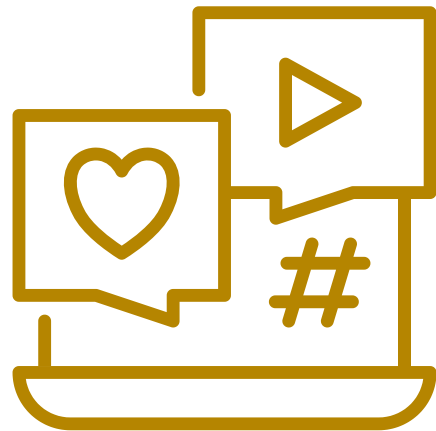
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## GOALS

The survey is designed to gain insights into perceptions of campus safety, the quality of service that EPD provides, and opportunities for improvement.

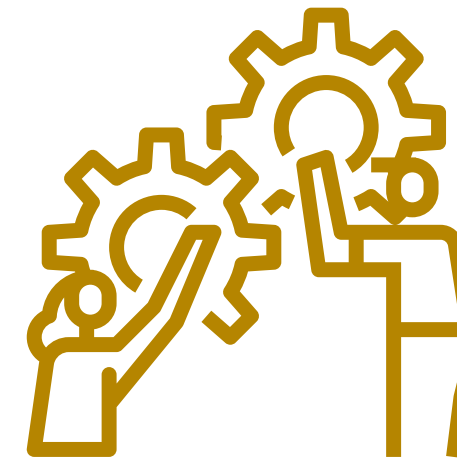
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## LOGISTICS

The online survey is confidential and open for two weeks. It is administered in the Spring. The previous survey was administered in 2019.

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## ACTION

Survey feedback helps shape EPD's continued focus on community outreach.



RESPECT

**Q: When interacting with EPD,  
were you treated with respect?\***

**95%**

**OVERALL EMORY  
COMMUNITY  
SAID 'YES'**

**91%**

**Student  
population**

**100%**

**Post  
Docs**

**95%**

**Faculty**

**98%**

**Staff**

*"The Emory Police Department has awesome customer service  
and does a great job taking care of the needs to the community."*

**-- Survey Participant**

*\*Among those who have interacted with EPD.*





## TRUST

**Q: How much do you trust EPD's ability to handle safety issues?\***

**43%**

A GREAT DEAL

**33%**

A FAIR AMOUNT

**6%**

NOT VERY MUCH

**1%**

NONE AT ALL

*\*Among those who have interacted with EPD.*





## COMMUNITY SERVICE

# Q: Rate EPD's services to the community.



**21%**

**OVERALL  
COMMUNITY  
RATED EPD  
SERVICE  
'EXCELLENT'**

**22%**

**Very  
good**

**10%**

**Good**

**3%**

**Fair**

**2%**

**Poor**



# **Q: Prioritize the following as serious campus issues.**



- 1. Cars not yielding to pedestrians**
- 2. Speeding cars**
- 3. Bicycles riding against traffic.  
Inadequate campus/street lighting. (tie)**
- 4. Theft**
- 5. Illegal drug possession and use.  
Physical crimes against individuals. (tie)**
- 6. Loud music or other noise**
- 7. Public drinking/intoxication**
- 8. Vandalism/graffiti**





# NEXT STEPS



## COMMUNITY PARTNERSHIP

EPD has invited a diverse group of students, faculty and staff to form a Community Partnership. This group will meet regularly to discuss best practices for campus safety. Connection and collaboration are key.



## FOCUSED OUTREACH

Our community expects EPD to proactively connect with students, faculty and staff. EPD officers will work with campus partners to offer more events designed to cultivate connections.



## SAFETY INITIATIVES

EPD has expanded safety messaging across various channels -- Facebook, Instagram, Twitter, TikTok, the website, and in-person -- to foster awareness. We are here to serve the Emory community, 24/7.

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